



COSCO SHIPPING Lines (North America) Inc.

***Please read below carefully and address your emails to the proper departments based on your inquiry. Do not send emails to multiple addresses, as it will only further delay responses. Our internal departments will forward to additional parties if necessary ***

Cosco Service Center - Long Beach, CA - (866) 502-6726

IMPORT

Customer Service Inquiries	lqbimport@cosco-usa.com	Ext 5111
Documentation	laximpdoc@cosco-usa.com	Ext 5114

EXPORT

For faster booking service, book online at www.coscon.com

Bookings and all Customer Service Inquiries including diversion requests	laxbooking@cosco-usa.com	Ext 5112
Traffic for U.S. West Coast (Long Beach/Los Angeles)	lqbtraffic@cosco-usa.com	
DOCUMENTATION - (Long Beach/Los Angeles)		Ext 5106
New Masters, AES/EEI numbers	laxmasters@cosco-usa.com	
Revisions and Releases	laxexpdoc@cosco-usa.com	

EQUIPMENT

Railbilling & Street Turn Requests - Go to www.cosco-usa.com and click on the 'services' tab		
Equipment Issues	lqbequip@cosco-usa.com	Ext 5117

ACCOUNTING

Import Freight Cashier		
Export Release Freight Cashier	lgbacctg@cosco-usa.com	
Wire / ACH Inquiries (Freight Release)		Ext 5116
Payables - NJ	lburns@cosco-usa.com ; jjacela@cosco-usa.com ; rminiach@cosco-usa.com	