Topics

Phase 1:
- New Trade Interface
- Data Migration
- Common Processes (ASPR, Val Response, etc.)
- Help Text, User Manual, & Admin Tool

Phase 2:
- New Internal Interface
- New Security Profile
- Enhanced account management
Portal 1.0 Design

C-TPAT Portal 1.0

- Trade Users (C-TPAT Contacts)
- CBP Users
- Company Profile
- Security Profile
- Validation Response
- SVI
- Document Libraries
Splitting the System

TUI

- Trade Users (C-TPAT Contacts)
  - Company Profile
  - Security Profile
  - Validation Response
  - SVI
  - Document Libraries

CBP System

- CBP Users
Phase I

- All data will transfer to new Portal
- All C-TPAT contacts become Portal 2.0 Users
- Trade Accounts
  - One for every active C-TPAT account
  - Contains Company info, addresses, and contacts
  - Designed as a multi-program application, account management and partner monitoring
- Internet Explorer compatibility
Portal 2.0 Users

- Access is user-oriented
- All C-TPAT Portal 1.0 contacts will become Portal 2.0 trade users
- All passwords will have to be reset when Phase I is deployed
- All users must provide responses to three security questions (used to reset passwords in future)
- A user can be associated with one or many Trade Accounts

- Users with more than one account that have the same email address will no longer be required to log out to switch accounts
Trade Accounts

TRADE PORTAL

Trade Users
(Name, email address, password)

Trade Accounts
(Company Name, Users, Addresses, Company History)

CBP

C-TPAT

Company Profile

Security Profile

Validation Response
Trade Account

• A Trade Account is a collection site for company information—housed in the **Organization Profile**—that is designed for multi-program application, account management and partner monitoring.

• **ALL Users and Addresses are associated with a Trade Account in Portal 2.0.**
Trade Account

Tabbed Screen allows the user to add, modify, or delete company information, addresses, and users.

*See the Portal 2.0 User Manual, pages 13 – 18 for more details.*
Trade Account: Addresses

ALL new addresses must be entered into the Organization Profile of the Trade account.

Mailing address indicator is located to the right of the address type.

See the Portal 2.0 User Manual, page 15 for more details.
Trade Account: Users

ALL new users must be entered into the Organization Profile of the Trade account.

See the Portal 2.0 User Manual, page 16 for more details.
Existing C-TPAT Account

- Trade Account information for existing C-TPAT accounts will be transferred to the new Portal.
- Any new addresses or users MUST be added to the trade account then connected to the C-TPAT account.
C-TPAT Account

- Clicking C-TPAT under the selected Trade Account will display the new Partner Summary screen.
- From here, partners can edit profiles and access validations.
C-TPAT Account: Business Entity Info

Business Entity Information displays all BEI’s, Countries of Origin, etc.

NOTE: BEI’s cannot be added to existing accounts except through SCSS.

See the Portal 2.0 User Manual, pages 19 - 23 for more details.
To indicate a C-TPAT address, select either Primary or click in the Secondary box. Only one address can be the primary address.

See the Portal 2.0 User Manual, pages 19 - 23 for more details.
To indicate a C-TPAT contact, select the Primary contact, or click in the Office (Officer), Emp (Employee) or Consultant box. See the Portal 2.0 User Manual, pages 19 - 23 for more details.
C-TPAT Account: International

Agree to share data with other MRA countries on the International tab.

See the Portal 2.0 User Manual, pages 19 - 23 for more details.
Annual Security Profile Review

- A warning will appear on the Existing Program Membership screen within the 90-day window.

- Partners append data and check in the review box at the end of each criteria statement.
Validation Summary Screen

The full Validation Report and Scorecard are available in the Validations performed window. See the Portal 2.0 User Manual, pages 26 & 27 for more details.

Double click on the Response Status or Type box to access Validation Response page.

<table>
<thead>
<tr>
<th>Response Status</th>
<th>Response Due Date</th>
<th>Type</th>
<th>Validation Report</th>
<th>Scorecard</th>
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<td>InitialValidation</td>
<td>![Validation Report Icon]</td>
<td>![Scorecard Icon]</td>
</tr>
</tbody>
</table>
Validation Response

- Validations operate the same way as Portal 1.0
- Screens rebuilt using different technology
- Ability to attach documents per Recommendation/Action Required
Validation Response

Navigate through Executive Summary and Site Visits using the tabs.

Response boxes must have text answers. Actions Required must have evidence of implementation files uploaded.

See the Portal 2.0 User Manual, pages 26 & 27 for more details.
Partner Library

Messages

- Replaces the Direct Messaging for Trade users, as a method of contacting your SCSS.
- We use this as a way of automatically notifying partners of Security Profile Reviews.
- In Phase II we will introduce Tasks for the Trade to accompany C-TPAT lifecycle events (i.e., Annual Review, Validation Response, etc.)
Messages

Navigate through Messages using the tabs. Double click on the message line to view the content. Opening a message will mark the message as “read.”

See the Portal 2.0 User Manual, pages 31 - 33 for more details.
SVI in Portal 2.0

• SVI will undergo significant changes in Portal 2.0
• SVI # will transition to new SVI monitoring system.
• The C-TPAT account holder (Shawn’s Airplanes) will push a monitoring request to their business partner (Porter’s Imports) that wants to monitor them.
SVI in Phase I: SVI Agreement

To participate in SVI, companies must agree to the SVI agreement by clicking in the box below.

New to Portal 2.0, partners must elect to be Searchable (see above). In migration, all partners will revert to searchable.

See the Portal 2.0 User Manual, pages 33 - 37 for more details.
SVI in Phase I: Request Monitoring

- SVI Tokens/numbers will be replaced by the SVI module.
- All searchable companies will appear in the search list in the Request Monitoring tab.
- Partners can send requests to be monitored ONLY.

Click in the Select box to send a request to be monitored, then click Apply Changes.

See the Portal 2.0 User Manual, pages 33 - 37 for more details.
SVI: Partners you are Monitoring

Use the toggle in the box to Accept, Decline or Revoke a request to monitor another partner. Click Apply Changes.

See the Portal 2.0 User Manual, pages 33 - 37 for more details.
SVI in Phase I: Partners Monitoring You

To remove a monitor, click in the box on the left and click Apply Changes. Monitors can be removed one at a time. See the Portal 2.0 User Manual, pages 33 - 37 for more details.

• Trade will be able to see the Partners Monitoring them – this is new functionality for trade partners.
Phase 2

- New Trade Homepage
- Trade Account Operations
  - Ability to Link Trade Accounts to create relationships
  - Ability to Merge Trade Accounts to better manage multiple C-TPAT accounts
- Multi-mode Security Models
  - Broker/Consolidator, for example
- C-TPAT Account Operations
  - Merge C-TPAT accounts the same security procedures
  - Expand C-TPAT account to include an eligible Business type
Trade Home Page

Task List

• Task 1
• Task 2
• Task 3
• Task 4
• Task 5

C-TPAT Account at a Glance
Trade Account (Future Development)

- Trade Account
- C-TPAT
- MR Registration
- Trusted Trader
Security Model

**Definition:** Security Model is a C-TPAT Account in Portal 2.0 Phase 2.

- **Includes:**
  - company profile, BEI's and security profile, which could be multi-mode, e.g., broker/consolidator

- **Multi-modal:**
  - C-TPAT Partner with multiple C-TPAT accounts that have identical security practices and procedures.
  - C-TPAT Partners will be given the opportunity to merge, expand, and duplicate existing accounts.
Merge Security Model

- Definition: The ability to consolidate 2 security models (BEI, Company and Security Profile) into one multi-mode security profile.
Expand Security Model

- Definition: The ability to stretch my current C-TPAT security profile to include a new C-TPAT eligible business type.
Trade Account Operations in Phase 2

Manage Trade Accounts

- Merge Trade Accounts
- Link Trade Accounts
- De-Link Trade Accounts
### New Partner Summary Screen

#### Existing Models

**C-TPAT Security Models**

<table>
<thead>
<tr>
<th>Model</th>
<th>Business Type</th>
<th>Air Carrier</th>
<th>Certified Date</th>
<th>Anniversary Date</th>
<th>Status</th>
<th>Email</th>
<th>Office</th>
<th>Phone</th>
<th>Email</th>
<th>Last Modified Date</th>
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</thead>
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<td>Air Carrier</td>
<td>Certified Date</td>
<td>Anniversary Date</td>
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<td></td>
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<td>08/20/2014</td>
</tr>
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<td>Anniversary Date</td>
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<td>Email</td>
<td>Office</td>
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<td>08/20/2014</td>
</tr>
</tbody>
</table>

#### Additional Information

- **Test 1**
- **123-456-7891**
- **SCSS1@cbp.dhs.gov**
- **Test1@test.com**
Manage C-TPAT Security Models

- Trade Organization One
  - Trade Account North
  - Trade Account South
- Trade Organization Two
- Trade Organization Three

Manage CTPAT Security Models

- Duplicate
- Expand
- Extract
- Split
- Merge
New Security Profile Look

C-TPAT Security Profile

Air Carrier
- Introduction and Audit
- Business Partner Requirements
- Consumer or Supplier Due Diligence Security
- Physical Access Controls
- Personnel Security
- Privacy Security
- Physical Security
- IT Security

Air carriers must have written and verifiable processes for the screening of business partners, including carrier’s agents and service providers. Air carriers must also have screening procedures for new customers, beyond financial information because we evaluate indicators of whether the customer appears to be a legitimate business and/or present a security risk. Air carriers must also have procedures to review their customer’s responses that could affect the rating of the on-site or the surge or otherwise raise significant security concerns, including unusual customer demands.

Air carriers must conduct a comprehensive assessment of their security practices based upon the following C-TPAT security criteria. Click on the following link for guidance on conducting a risk assessment:
http://www.cbp.dhs.gov/cac/content/security/tpat/certification-partnership.html

Partner Response
- Process Verified

Previous Next Back

U.S. Customs and Border Protection
Comments?
CTPAT.Portal2.0@cbp.dhs.gov

Charles Marker
Susan Scheungrab
Our Mission

We are the guardians of our Nation’s borders.
We are America’s frontline.
We safeguard the American homeland at and beyond our borders.
We protect the American public against terrorists and the instruments of terror.
We steadfastly enforce the laws of the United States while fostering our nation’s economic security through lawful international trade and travel.
We serve the American public with vigilance, integrity and professionalism.